New user interface live!

We've spent the past couple of months sprucing up the FlightSiteAgent platform to save you time and reduce frustration. Without compromising the standard functions, we've focused on improving its look and feel. From the addition of helpful how-to blog posts and improved search engines, to a new user dashboard and updated booking methods, you can expect to see a few new features aimed at improving the way in which you run your travel business. Here is how.

Blog

To ensure you're kept up to date with the latest #TravelUpdates, special deals and industry news we've added our blog to the new-look dashboard. Here you'll find all you need to know about the latest in visa regulations, how to use social media as a tool to market your business, create a newsletter and acquire new clients. All you need to do is click "read more".

Searching for flights made easier

We've joined the domestic and international flight searches to simplify the process and make it more convenient. Any flight search can now be done from a single search bar. Now you only have to choose between a one-way, round trip and multi-city trip and type the relevant airport or city's name. Options will drop down once you start typing, so no need to spend unnecessary time elsewhere searching for correct airport names. If you are familiar with the specific airport that a client wants to travel to, you can also use the three letter IATA code.

Additional function: Should you need to reprice a flight previously searched, there is now an option to re-load any recent searches which will update according to availability and price, saving you valuable time.

Flight results

The results page looks slightly different, but don't worry as all the functionality you're familiar with is still there. You'll still be able to filter flights by number of stops, arrival and departure times as well as ensure extras such as meals and baggage are included when considering booking with a low-cost airline.

Booking hotels

Besides the restyling of the search and results pages, the functions are essentially the same. One change to note however is the placement of the "filter results" and "making changes". This was previously in the side bar but has now been moved to the top of the page.

Bug free

There were a few minor bugs in the old system which we've paid special attention to during the revamp, and have now been resolved. The biggest improvement on the back of this has been to our hotel section. You will now be able to check for room availability more accurately.

Updated user dashboard

This updated system will make it easy to stay on top of your bookings, whether blocked, issued or in the past. By using the new-look dashboard you'll be able to check your wallet's balance, search flights according to the FNM reference number, add and save client details, and browse through your booking history - all with the intention to offer greater convenience and time saving.

Last but not least, we've made it possible to save your card details securely to your profile in the event that you use your own credit card to make client bookings. This is similar to what most online stores do where once saved, you won't need to re-enter the same card details over and over again. This is however entirely up to the user, and is not a compulsory action.

Invoicing made easy

Admin takes up a lot of time. With the new and improved dashboard and by clicking on "My Bookings", you'll be able to email or print the ticket in various ways i.e. with and/or without the price on as well as print both you and your client's invoice from the dashboard. The option to print the ticket without the price means that you no longer need to add the ticket details into a text editor or remove the price manually, allowing it to look more professional and feature your company logo.

Should you have questions or would like to book a telephonic training session with one of the lovely ladies at FlightSiteAgent HQ, please contact us at info@fightsiteagent.co.za or call 0860 23 25 26.